

When you work with

1. Mad Men and Mad Women (hostile/angry)
2. Legends in Their Own Minds (pushy/presumptuous)
3. Liars, Liars Pants on Fire (deceitful/underhanded)
4. P. T. Barnums and Other Manipulators (shrewd/manipulative)
5. Scouring Pads (rude/abrasive)
6. Know-It-Alls (egotistical/self-centered)
7. Procrastinators and Vacillators
8. Mules, Oxen, Bulls and other Dictators (rigid/obstinate)
9. Clams (tight lipped/taciturn)
10. Whiners, Complainers & Gripers